

GRI Standard/Disclosure	Page No.	Omission
<b>GRI 101: Foundation 2016</b>		
<b>GRI 102: General Disclosures 2016</b>		
<b>Organisational profile</b>		
102-1 Name of the organisation	6	
102-2 Activities, brands, products and services	6-7	
102-3 Location of headquarters	Corporate Information	
102-4 Location of operations	6	
102-5 Ownership and legal form	6	
102-6 Markets served	6-7	
102-7 Scale of the organisation	6-9	
102-8 Information on employees and other workers	70-77	
102-9 Supply chain		Not reported
102-10 Significant changes to the organisation and its supply chain	About this report	
102-11 Precautionary principle or approach		Not reported
102-12 External initiatives		Not reported
102-13 Membership of associations		Not reported
<b>Strategy</b>		
102-14 Statement from senior decision-maker	12	
<b>Ethics and integrity</b>		
102-16 Values, principles, standards, and norms of behaviour	6	
<b>Governance</b>		
102-18 Governance structure	87	
<b>Stakeholder engagement</b>		
102-40 List of stakeholder groups	36	
102-41 Collective bargaining agreements		Not applicable
102-42 Identifying and selecting stakeholders	36	
102-43 Approach to stakeholder engagement	36	
102-44 Key topics and concerns raised	37	
<b>Reporting practice</b>		
102-45 Entities included in the consolidated financial statements	125	
102-46 Defining report content and topic boundaries	About this report	
102-47 List of material topics	GRI index Topics page	
102-48 Restatements of information	About this report	
102-49 Changes in reporting		None
102-50 Reporting period	About this report	
102-51 Date of most recent report		31 December 2017
102-52 Reporting cycle	About this report	
102-53 Contact point for questions regarding the report	About this report	
102-54 Claims of reporting in accordance with the GRI Standards	About this report	
102-55 GRI content index	214-215	
102-56 External assurance		None

GRI Standard/Disclosure		Page No.	Omission
<b>GRI 200: Economic</b>			
<b>GRI 201: Economic performance 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
201-3	Defined benefit plan obligations and other retirement plans	169	
<b>GRI 202: Market presence 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
202-2	Proportion of senior management hired from the local community	70	
<b>GRI 203: Indirect economic impacts 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
203-2	Significant indirect economic impacts	82	
<b>GRI 205: Anti-corruption 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
205-1	Operations assessed for risks related to corruption	38-39	
<b>GRI 307: Environmental compliance 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
307-1	Non-compliance with environmental laws and regulations		Compliant
<b>GRI 400: Social</b>			
<b>GRI 401: Employment 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
401-1	New employee hires and employee turnover	70-72	
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	125	
<b>GRI 404: Training and education 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
404-1	Average hours of training per year per employee	73-75	
404-2	Programs for upgrading employee skills and transition assistance programmes	73-75	
404-3	Percentage of employees receiving regular performance and career development reviews	75	
<b>GRI 406: Non-discrimination</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
406-1	Incidents of discrimination and corrective actions taken		None

GRI Standard/Disclosure		Page No.	Omission
<b>GRI 413: Local communities 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
413-1	Operations with local community engagement, impact assessments, and development programmes	82	
<b>GRI 418: Customer privacy 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	78	
<b>GRI 419: Socio-economic compliance 2016</b>			
103-1	Explanation of the material topic and its boundaries	6	
103-2	The management approach and its components	26-30	
419-1	Non-compliance with laws and regulations in the social and economic area	81	